***\*\*This activity works as a discussion of what students have in common with those mentioned in this report, which was conducted at Sacramento City College\*\****

**Student Voices Report - Key Points**

The following represents a summary of the Planning, Research and Institutional Effectiveness committee’s evaluation of the Student Voices Report. The report contains data from the Community College Survey of Student Engagement (CCSSE).

Our goal is to help deliver student-centered programs and services that demonstrate a commitment to teaching and learning effectiveness and support student success in the achievement of basic skills, certificates, degrees, transfer, jobs and other student educational goals. Our findings help us understand the degree to which students have or lack adequate financial management skills and resources; this is an important component of the ongoing process of assessing and responding to student needs.

* **Many students are not taking advantage of college orientation opportunities**. Over half of the respondents indicated they have not gone through college orientation and do not plan to do so. The number of students who have gone through college orientation has increased in recent years.
* **Students see the college as providing support, but spend little time in college-sponsored activities**. Most respondents see the college as providing the support that they need to succeed in college and rate their interactions with college offices as helpful. However, students consistently report spending very little time in college sponsored activities.
* **Services are seen as important, but not often used.** In general, survey respondents do not use college services very often and report that they are somewhat satisfied with college services. However, most respondents have felt that college services were important to them. In 2016, 50% or more of the CCSSE respondents indicated some services were very important.
* **Many students struggle financially, yet are still financially responsible.** Close to 37% of CCSSE respondents say they have too much other debt, 52% of respondents struggle some to keep up with bills or credit payments, and 58% of respondents say they are consistently living “paycheck-to-paycheck.” However, 77% of respondents say they have the knowledge and skills to manage their finances well and 75% say they always pay their bills on time.
* **A substantial portion of students have no access to additional, short-term financial resources.** Over 20% of respondents are not confident that they could raise any money from cash, credit, family, or friends if an unexpected need arose within the next month.
* **Students work to arrange their employment hours around course schedules.** *Almost half of respondents whose work hours had changed* say it was to accommodate changes in course requirements.